



St. John's
Transportation
Commission

June 30

2020

QUARTER 2 FINANCIAL STATEMENTS

Issued: JUNE 20, 2020

Note to reader: The figures contained herein are unaudited and for discussion purposes and may change as a result of timing issues and other best estimates used in preparation.

1. Response to COVID-19:

METROBUS:

- a. COVID-19 response kits and procedures were distributed throughout all areas of the Metrobus offices and placed in company vans to deal with potential situations where an employee starts to experience coronavirus symptoms at work.
- b. PPE kits were compiled for transit operators to use on wheelchair accessible buses when securing and unbuckling securement straps for mobility devices since it requires the operator to breach social distancing guidelines. Maintenance employees are required to wear full PPE when doing bus changes.
- c. Supports such as employee wellness resources were shared with employees including EAP information, and resources were forwarded to managers and supervisors about managing in uncertain times.
- d. Reminders about reporting of symptoms and contact with positive Covid-19 cases were circulated to all employees.
- e. With the reduction in the service schedule, junior temporary transit operators were issued layoffs but remain eligible for recall if needed.
- f. With the reduction in the number of passengers permitted on board buses to nine (effective March 24th), as per provincial directives, notices were placed in bus interiors and transit shelters for the information of our customers.
- g. Pre-screening questions were developed for transit operators to help identify essential travel.
- h. Due to Service Reductions related to COVID-19 outbreak, a new shift was implemented for maintenance employees on April 2nd to have two mutually exclusive shifts in case of a positive COVID-19 case.
- i. Due to passenger restrictions of nine as per the Department of Health, transit supervisors have been picking up passengers (one at a time) when possible. Where riders could not board due to the maximum load limits, a spare bus has been used each day in the morning and afternoon in various locations throughout the city to accommodate passengers. Taxis were used on occasion if necessary.
- j. April 11th, Metrobus was informed by Eastern Health that a person with COVID-19 had travelled on our bus on April 19th. Two (2) transit operators of that bus were informed and required to self isolate for 14 days. Both returned after 14 days as they had not contracted the virus. Staff assisted Eastern Health with contact tracing.
- k. Effective with the move to Alert Level 3 on June 8th, Eastern Health increased the passenger limit to nineteen (19) passengers. At times when physical distancing is not possible, passengers are encouraged to wear masks.
- l. Ridership has increased with the move to Alert Level 3 with June average weekday ridership at approximately 41% of June 2019 weekday ridership.

GOBUS:

- a. Effective April 13th, due to significant decreases in demand, GoBus drivers were back on the road in limited capacity after a two-week self-isolation period.
 - b. Hours of operation have been reduced slightly. The last pickup each day is moved to:
 - 10:30 PM (from midnight weekdays)
 - 2:00 AM on Fridays and Saturdays
 - c. Drivers are completing direct trips rather than shared rides to support distancing efforts.
 - d. MVT staff are screening bookings to support public health directives (essential travel only) and asking anyone who is unwell to stay home and contact 811. A small number (9) of non-essential trips were denied.
 - e. Effective with the move to Alert Level 3 on June 8th, there was a return to shared-ride service when Eastern Health increased the passenger limit to fifty percent (50%) capacity. At times when physical distancing is not possible, passengers are encouraged to wear masks.
 - f. Demand has risen slightly with the move to Alert Level 3 (up from a daily average of 80 trips to 150) and again, with the move to Alert Level 2 on June 25th (daily average of approximately 225 – approximately 32% normal levels).
2. In May, Memorial University, College of the North Atlantic and other post-secondary institutions announced that most of their academic programs will be offered online for the fall semester.
 3. Eligibility assessments for GoBus service resumed on June 8th. Horizon has all appropriate precautions in place as per public health directives and are working to reschedule all missed appointments.

ST. JOHN'S TRANSPORTATION COMMISSION

QUARTERLY RESULTS SUMMARY 2020

For the Two Quarters Ended June 30, 2020



	Q1	APR	MAY	JUN	Q2	YEAR TO DATE	BUDGET	VARIANCE	%
SJMC subsidy	3,506,530	1,273,050	1,044,960	1,048,100	3,366,110	6,872,640	6,628,830	243,810	3.7%
Passenger revenue	1,255,785	225,295	182,986	254,954	663,235	1,919,020	2,943,370	-1,024,350	-34.8%
Mount Pearl revenue	249,627	99,125	97,379	97,172	293,676	543,303	512,680	30,623	6.0%
Paradise revenue	64,510	23,699	23,643	24,341	71,683	136,193	139,600	-3,407	-2.4%
Transit advertising revenue	36,853	4,706	5,286	8,075	18,067	54,920	93,500	-38,580	-41.3%
The Link revenue	0	0	0	0	0	0	0	0	
Community Bus revenue	24,380	7,832	7,724	8,464	24,020	48,400	49,980	-1,580	-3.2%
Other	37,908	7,902	10,519	6,039	24,460	62,368	74,700	-12,332	-16.5%
Total Revenues	5,175,593	1,641,609	1,372,497	1,447,145	4,461,251	9,636,844	10,442,660	-805,816	-7.7%
Operators salaries	1,390,026	519,516	387,777	397,890	1,305,183	2,695,209	2,865,790	170,581	6.0%
Operations salaries	337,861	138,832	108,767	103,214	350,813	688,674	676,350	-12,324	-1.8%
Diesel fuel expense	434,120	88,764	81,974	94,854	265,592	699,712	1,045,220	345,508	33.1%
Advertising expense	31,440	7,318	8,914	8,897	25,129	56,569	61,280	4,711	7.7%
Transit advertising expense	22,030	7,209	5,824	5,928	18,961	40,991	49,140	8,149	16.6%
The Link expense	0	0	0	0	0	0	4,440	4,440	
Community Bus expense	25,887	8,352	9,195	10,423	27,970	53,857	50,370	-3,487	-6.9%
Other	91,783	21,340	19,175	19,884	60,399	152,182	179,450	27,268	15.2%
Total Operations	2,333,147	791,331	621,626	641,090	2,054,047	4,387,194	4,932,040	544,846	11.0%
Garage salaries	556,260	236,097	177,163	174,119	587,379	1,143,639	1,193,810	50,171	4.2%
Wash salaries	89,509	48,919	37,022	37,257	123,198	212,707	167,210	-45,497	-27.2%
Stock parts, tires & lubricants	193,968	59,108	54,933	82,325	196,366	390,334	428,920	38,586	9.0%
Building & yards	38,780	1,932	13,969	5,452	21,353	60,133	61,140	1,007	1.6%
Utilities	145,475	34,570	30,386	19,699	84,655	230,130	241,700	11,570	4.8%
Other	110,658	17,348	21,092	16,859	55,299	165,957	133,950	-32,007	-23.9%
Total Maintenance	1,134,650	397,974	334,565	335,711	1,068,250	2,202,900	2,226,730	23,830	1.1%
Administration salaries	229,618	87,794	70,409	70,409	228,612	458,230	456,560	-1,670	-0.4%
Payroll tax	52,784	20,392	16,791	15,979	53,162	105,946	107,890	1,944	1.8%
Benefits	433,866	153,152	128,639	126,771	408,562	842,428	889,400	46,972	5.3%
Pension expense	335,038	124,931	104,395	102,312	331,638	666,676	683,990	17,314	2.5%
Fleet insurance	80,608	26,828	26,828	26,828	80,484	161,092	173,520	12,428	7.2%
Other	121,595	33,074	36,307	32,551	101,932	223,527	240,930	17,403	7.2%
Total Finance & Admin	1,253,509	446,171	383,369	374,850	1,204,390	2,457,899	2,552,290	94,391	3.7%
Loan interest expense	37,688	9,102	6,465	5,922	21,489	59,177	87,600	28,423	32.4%
Bank loan payments	291,000	97,000	97,000	98,000	292,000	583,000	644,000	61,000	9.5%
Total Debt	328,688	106,102	103,465	103,922	313,489	642,177	731,600	89,423	12.2%
METROBUS Surplus/(Cost)	125,599	-99,969	-70,528	-8,428	-178,925	-53,326	0	-53,326	

Ridership	722,507	62,868	73,659	108,719	245,246	967,753	1,579,427	-611,674	-38.7%
Kilometers	685,347	209,083	216,439	216,548	642,070	1,327,417	1,538,030	-210,613	-13.7%
Hours	32,812	9,913	10,012	10,085	30,010	62,822	72,678	-9,856	-13.6%
Diesel litres	426,639	114,436	118,084	121,267	353,787	780,426	906,771	-126,345	-13.9%

ST. JOHN'S TRANSPORTATION COMMISSION

QUARTERLY RESULTS SUMMARY 2020

For the Two Quarters Ended June 30, 2020



	Q1	APR	MAY	JUN	Q2	YEAR TO DATE	BUDGET	VARIANCE	%
SJMC subsidy	1,170,960	423,460	371,620	348,060	1,143,140	2,314,100	2,303,180	10,920	0.5%
Pass sales	50,156	4,798	6,589	10,963	22,350	72,506	143,000	-70,494	-49.3%
Mount Pearl admin fee	15,240	4,775	7,855	5,500	18,130	33,370	36,440	-3,070	-8.4%
Government grant	23,625	7,875	7,875	7,875	23,625	47,250	47,400	-150	-0.3%
Total Revenue GOBUS	1,259,981	440,908	393,939	372,398	1,207,245	2,467,226	2,530,020	-62,794	-2.5%
MVT subsidy	847,646	52,326	66,913	112,811	232,050	1,079,696	2,259,210	1,179,514	52.2%
Administration salaries	32,292	12,116	9,693	9,973	31,782	64,074	65,780	1,706	2.6%
Payroll tax	649	243	195	200	638	1,287	1,300	13	1.0%
Benefits	3,717	1,403	1,121	1,147	3,671	7,388	7,090	-298	-4.2%
Pension expense	2,113	813	650	650	2,113	4,226	3,950	-276	-7.0%
Professional fees	4,183	426	0	2,885	3,311	7,494	9,480	1,986	20.9%
Computer expense	10,630	26,936	6,691	6,735	40,362	50,992	49,400	-1,592	-3.2%
Other	11,851	1,997	1,728	3,170	6,895	18,746	29,920	11,174	37.3%
	913,081	96,260	86,991	137,571	320,822	1,233,903	2,426,130	1,192,227	49.1%
Loan interest expense	3,533	827	578	518	1,923	5,456	6,890	1,434	20.8%
Bank loan payments	48,000	16,000	16,000	17,000	49,000	97,000	97,000	0	0.0%
Total Debt	51,533	16,827	16,578	17,518	50,923	102,456	103,890	1,434	1.4%
GOBUS Surplus/(Cost)	295,367	327,821	290,370	217,309	835,500	1,130,867	0	1,130,867	

ST. JOHN'S TRANSPORTATION COMMISSION
 KEY PERFORMANCE INDICATORS
 JUNE, 2020



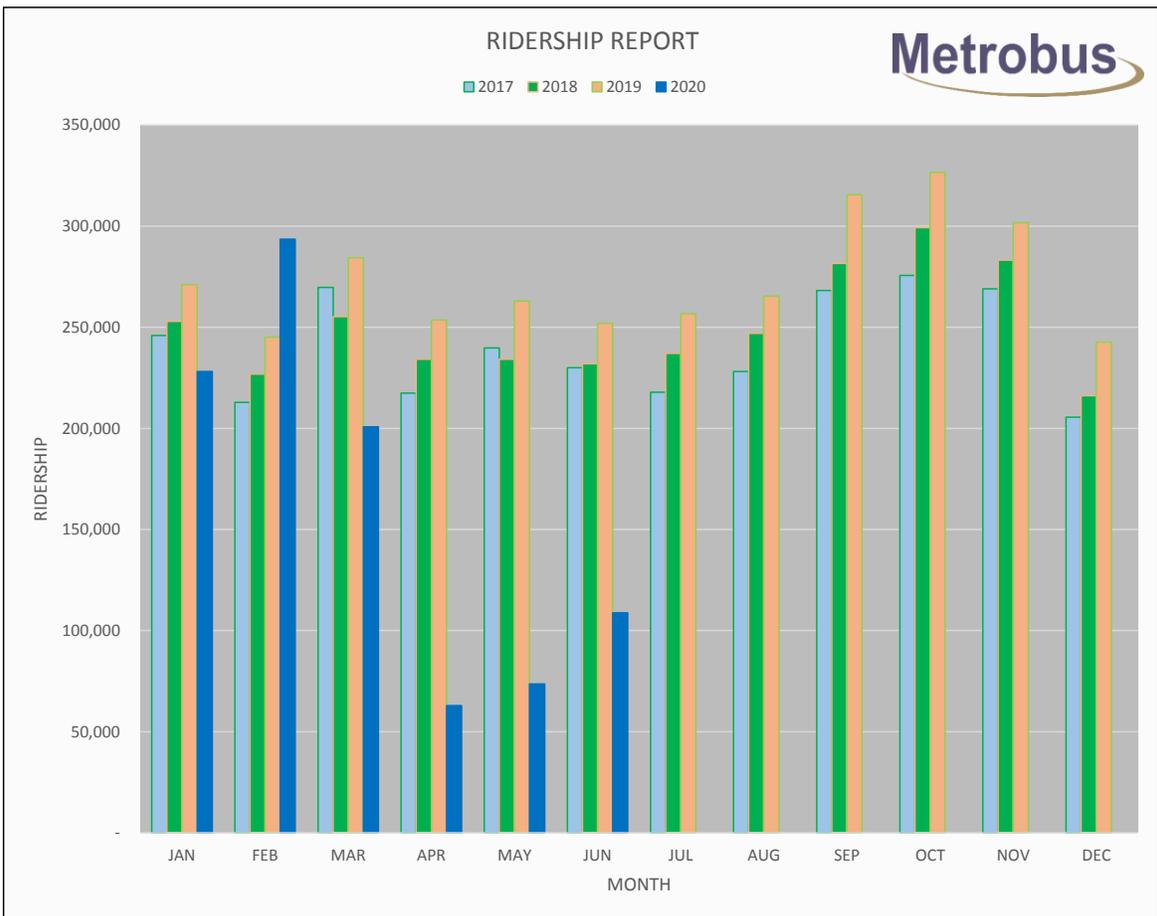
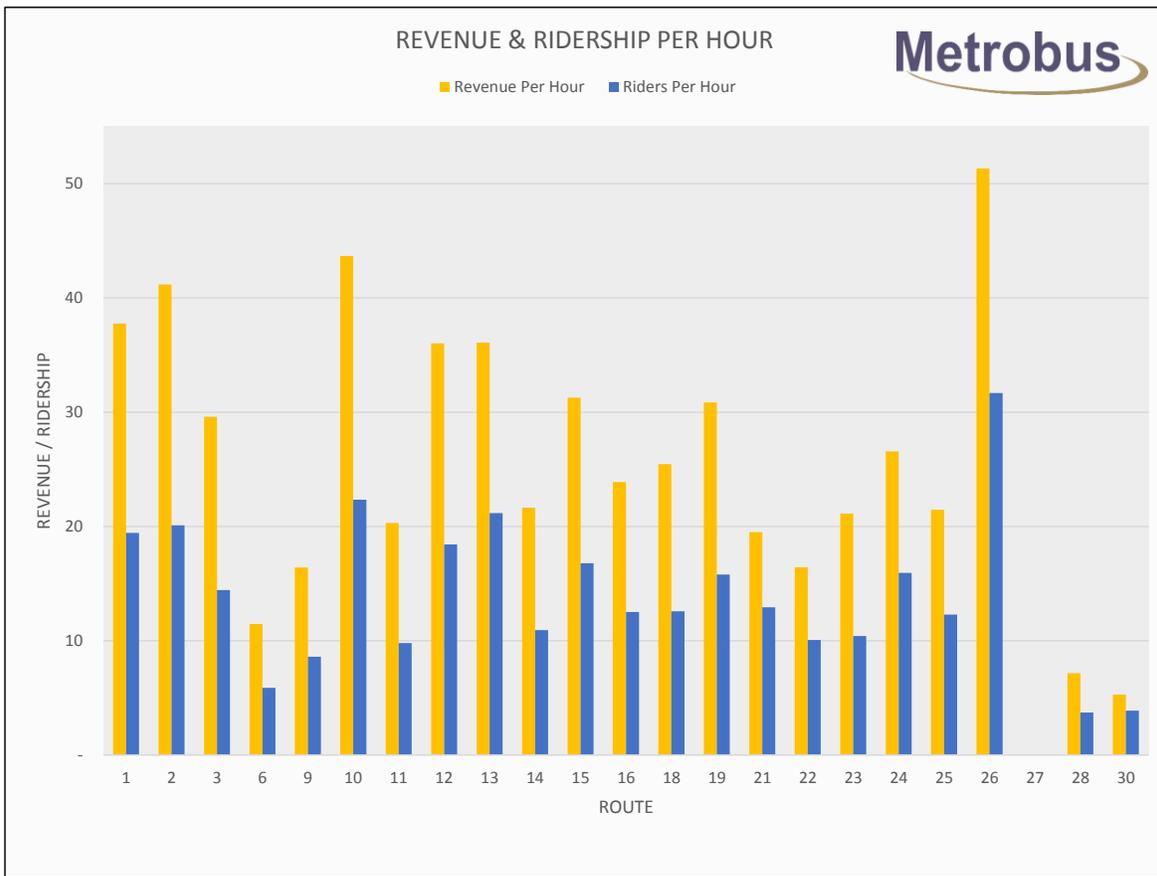
KEY PERFORMANCE INDICATORS	6 MTHS	6 MTHS	TOTAL	TOTAL	TOTAL	TOTAL	TOTAL
	2020	2019	2019	2018	2017	2016	2015
PASSENGERS PER HOUR	16.03	23.00	24.21	22.08	21.47	22.12	22.80
ENERGY EFFIC. (Diesel / Rev Hours)	11.59	14.51	14.36	14.49	12.12	11.07	12.97
FINANCIAL PERFORMANCE (Op Rev / Op Cost)	21.8%	30.8%	32.7%	31.2%	33%	30%	32%
MAINTENANCE EFFIC. (Bus Maint / Rev Hours)	30.47	26.98	26.68	25.59	25.06	25.88	24.32
AVERAGE FARE	1.98	1.89	1.87	1.92	1.95	1.76	1.79
OPERATING REVENUE / HOUR	32.69	44.35	46.40	43.80	43.47	40.87	42.92
TOTAL COST PER RIDER	10.01	6.72	6.44	6.97	6.99	6.95	6.78

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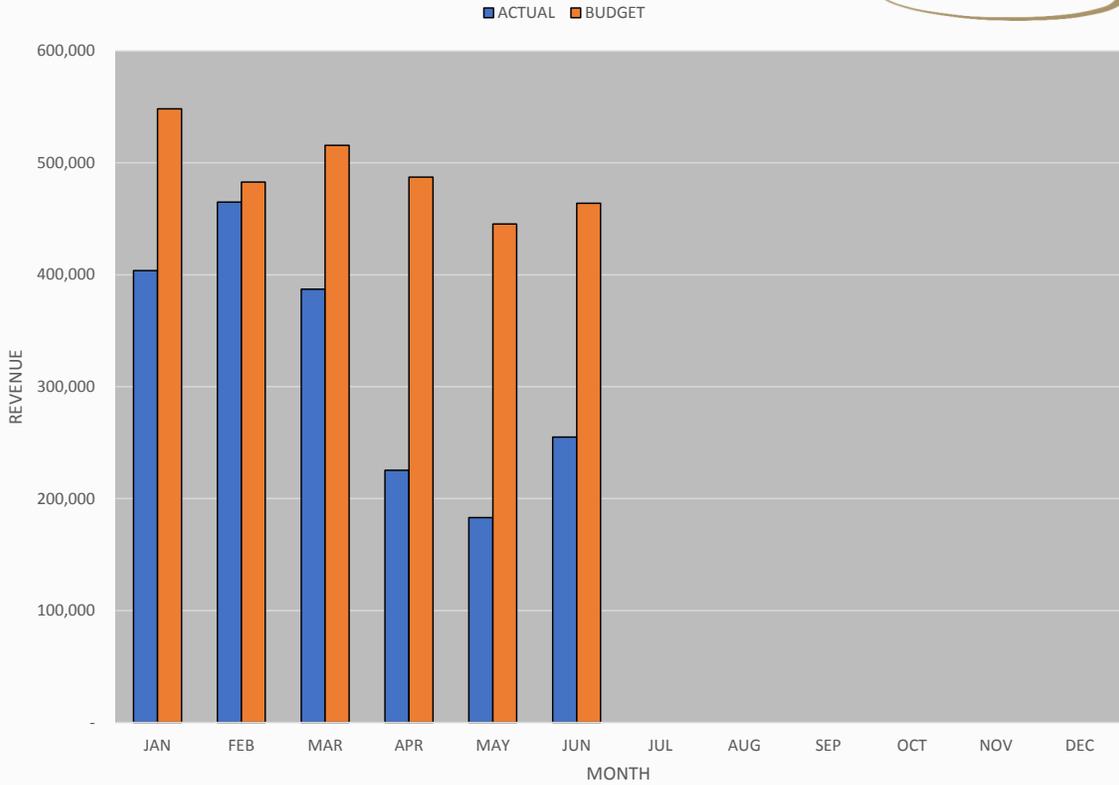
ST. JOHN'S TRANSPORTATION COMMISSION
 KEY PERFORMANCE INDICATORS
 JUNE, 2020



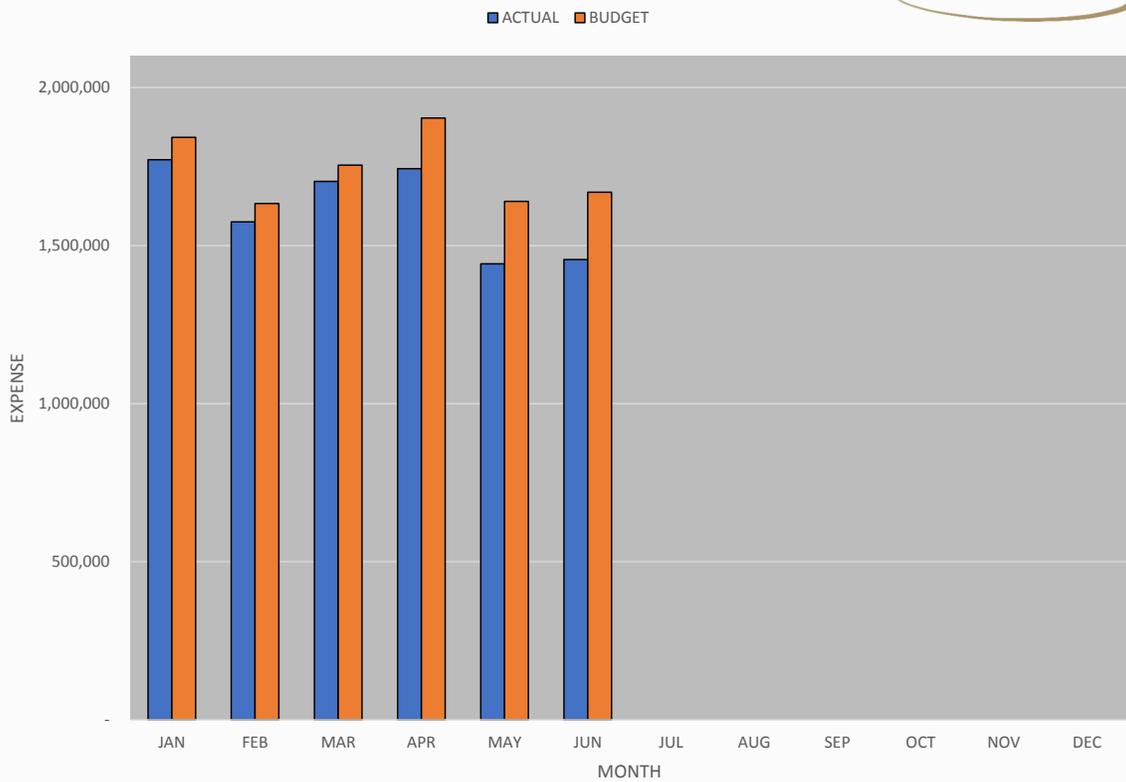
KEY PERFORMANCE INDICATORS	6 MTHS	% of	6 MTHS	% of	TOTAL	% of								
	2020	Paid Trips	2019	Paid Trips	2018	Paid Trips	2018	Paid Trips	2017	Paid Trips	2016	Paid Trips	2015	Paid Trips
BUS TRIPS	22,434	59.5%	48,413	59.3%	98,012	60.5%	89,970	60.5%	72,581	56.1%	78,520	67.2%	78,711	74.7%
TAXI TRIPS	13,513	35.8%	29,932	36.7%	58,085	35.8%	51,870	34.9%	49,297	38.1%	29,891	25.6%	19,571	18.6%
TOTAL TRIPS	35,947		78,345		156,097		141,840		121,878		108,411		98,282	
NO SHOWS	1,776	4.7%	3,274	4.0%	5,985	3.7%	6,832	4.6%	7,474	5.8%	8,405	7.2%	7,058	6.7%
TOTAL PAID TRIPS	37,723		81,619		162,082		148,672		129,352		116,816		105,340	
CANCELLATIONS	47,051	124.7%	33,524	41.1%	70,239	43.3%	57,627	38.8%	24,825	19.2%	12,935	11.1%	12,730	12.1%
GOBUS rides on METROBUS	5,122	13.6%	10,719	13.1%	23,976	14.8%	19,346	13.0%	14,264	11.0%	8,741	7.5%	4,807	4.6%



REVENUE REPORT



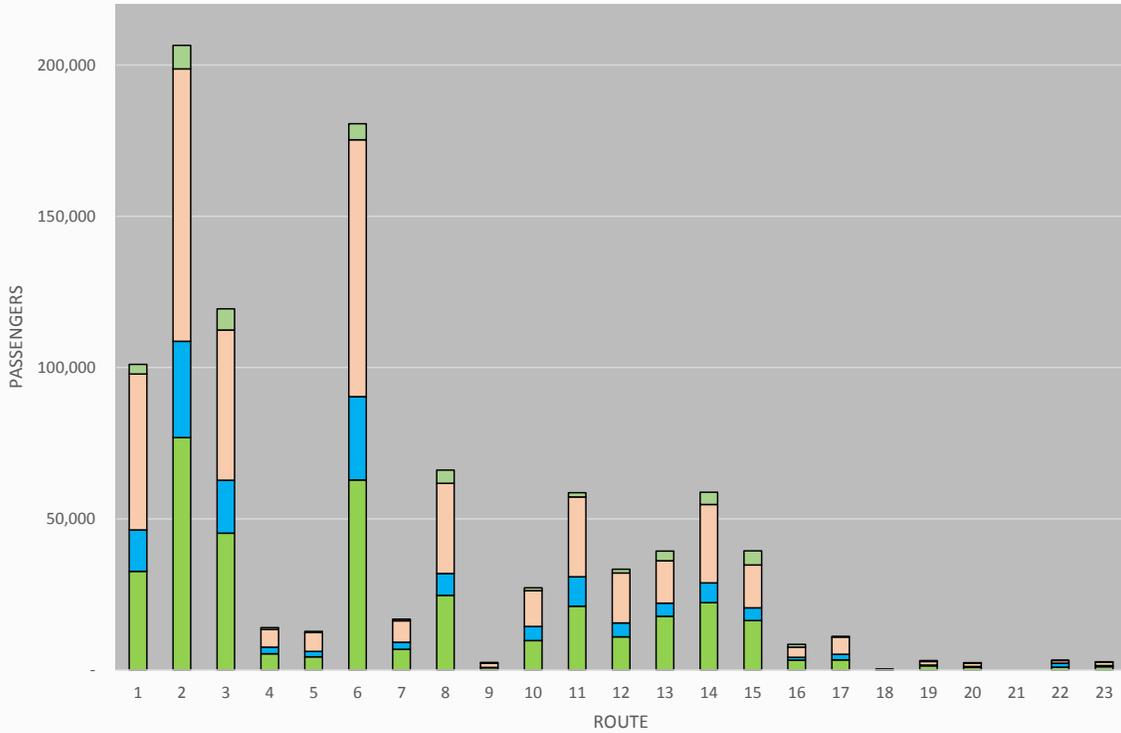
EXPENSE REPORT



TOTAL PASSENGERS BY ROUTE

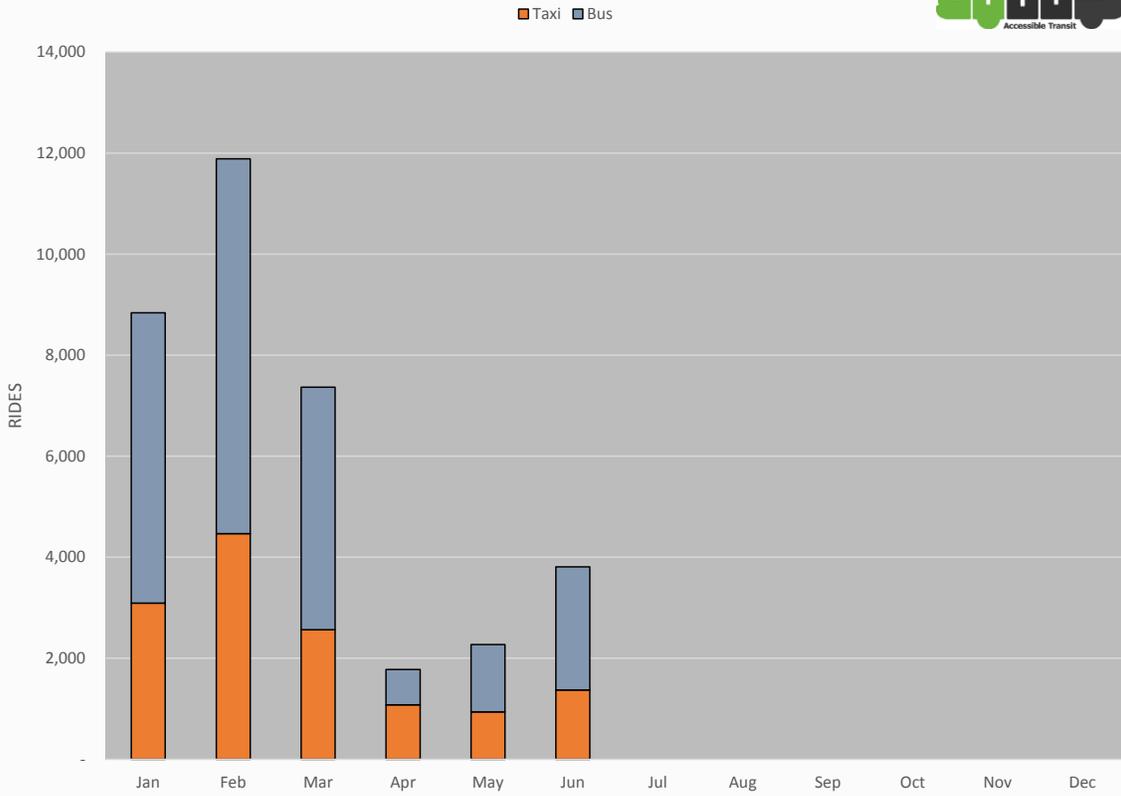


Cash 10-Ride Monthly Cash Transfers



ROUTE	REVENUE HOURS	DIRECT BILLING	REVENUE	COST	RC RATIO
					YTD
1	5,033.04		\$190,040.76	\$810,898.01	23.4%
2	9,882.50		\$407,034.64	\$1,590,760.49	25.6%
3	7,786.60		\$230,523.05	\$1,253,184.67	18.4%
6	2,277.84		\$26,106.98	\$364,181.00	7.2%
9	1,436.99		\$23,580.20	\$231,446.34	10.2%
10	7,848.17		\$342,813.94	\$1,263,343.32	27.1%
11	1,663.05		\$33,767.99	\$267,595.20	12.6%
12	3,348.43		\$120,642.30	\$539,357.45	22.4%
13	108.51		\$3,916.14	\$17,700.08	22.1%
14	2,401.42		\$51,981.68	\$386,448.93	13.5%
15	3,408.18		\$106,564.36	\$548,955.08	19.4%
16	2,564.91		\$61,298.86	\$412,649.68	14.9%
18	2,869.10		\$73,042.62	\$461,620.60	15.8%
19	3,463.85		\$106,871.57	\$557,846.31	19.2%
21	2,682.25	\$399,991.58	\$52,295.03	\$431,576.74	12.1%
22	748.05	\$143,311.41	\$12,292.60	\$120,477.00	10.2%
23	1,046.00		\$22,101.15	\$168,185.21	13.1%
24	16.58		\$440.52	\$2,708.22	16.3%
25	228.12		\$4,897.49	\$36,975.89	13.2%
26	75.00		\$3,850.91	\$12,233.63	31.5%
27	0.00	\$0.00	\$0.00	\$0.00	
28	840.02	\$42,375.00	\$6,023.09	\$64,657.00	9.3%
30	655.16	\$136,193.33	\$3,462.17	\$107,035.80	3.2%
	60,383.77	\$721,871.32	\$1,883,548.07	\$9,649,836.64	19.5%

BUS RIDES / TAXI RIDES



GOBUS RIDERS USING METROBUS

