## The City of St. John's

## Office of the City Internal Auditor Update to Three Year Audit Plan

Year 1 (2019)

## Year 2 (2020)

## Year 3 (2021)

Program Reviews:	Program Reviews:	Program Reviews:
- Review of Robin Hood Bay Scale House Operations (Public Works) (Started in 2018)	- Fleet Services - Maintenance (Public Works)	- Citizen's Service Centre - other than Cash Handling (Community Services) (Will need to further refine scope)
- Maintenance of Water Distribution (Public Works)	- Assessments (Finance & Admin.)	- Purchasing - Competitive Procurement Process (Finance & Admin.)
- Vendor Masterfile and Electronic Funds Transfer Review (Finance & Admin.)	- Equipment Fuel Process (Public Works)	- Permitting Process (PE&RS)
		- LVPO Review - time permitting (Finance & Admin.)
Consultations/Investigations:  Management/Committee Requests	<u>Consultations/Investigations:</u> Management/Committee Requests	<u>Consultations/Investigations:</u> Management/Committee Requests
- Upon Request	- Upon Request	- Upon Request
- Mile One Float Discrepancy Follow-up (Started in 2018)	- Depot Fraud Assessment Workshop(s)	
Administration:	Administration:	Administration:
- Develop Audit Committee Terms of Reference	- Implement and Maintain Whistleblower Hotline	- Maintain Whistleblower Hotline
- Research and Develop Fraud Policy and Whistleblower Hotline	- Update Internal Audit Procedures Manual (time permitting)	
Follow-up Reviews: - All Recommendations due from previous Program Reviews	Follow-up Reviews: - All Recommendations due from previous Program Reviews	Follow-up Reviews: - All Recommendations due from previous Program Reviews

- Note 1: Beginning in 2020 (possibly 2019) investigations into complaints made through the whistleblower hotline will require an unknown amount of Internal Audit resources. This could potentially impact the audit plan.
- Note 2: This plan does not leave time for management or council requests. Any request should be evaluated by the committee to determine if it should replace a scheduled program review.