

ST. JOHN'S

Minutes of Committee of the Whole - City Council

Council Chambers, 4th Floor, City Hall

January 13, 2021, 9:00 a.m.

Present: Mayor Danny Breen
Councillor Maggie Burton
Councillor Sandy Hickman
Councillor Debbie Hanlon
Councillor Deanne Stapleton
Councillor Jamie Korab
Councillor Ian Froude
Councillor Wally Collins
Councillor Shawn Skinner

Regrets: Deputy Mayor Sheilagh O'Leary

Staff: Kevin Breen, City Manager
Derek Coffey, Deputy City Manager of Finance & Administration
Tanya Haywood, Deputy City Manager of Community Services
Jason Sinyard, Deputy City Manager of Planning, Engineering & Regulatory Services
Lynnann Winsor, Deputy City Manager of Public Works
Elaine Henley, City Clerk
Maureen Harvey, Legislative Assistant

Others Victoria Etechegary, Manager of Organizational Performance and Strategy
Shelley Traverse, Communications and PR Officer

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1. **Call to Order**
 2. **Approval of the Agenda**

Recommendation

Moved By Councillor Skinner

Seconded By Councillor Froude

That the agenda be adopted as presented.

MOTION CARRIED

3. Adoption of the Minutes

3.1 Adoption of Minutes - December 9, 2020

Recommendation

Moved By Councillor Korab

Seconded By Councillor Stapleton

That the minutes of the meeting held December 9, 2020 be adopted as presented.

MOTION CARRIED

4. Presentations/Delegations

4.1 Citizen Satisfaction Survey

The Manager of Organizational Performance and Strategy, in consultation with David Head of MQO Research, conducted a powerpoint presentation outlining the results of a Citizen Satisfaction Survey which was used to guide the process of strategic planning.

Questions were raised and answered throughout the presentation by members of Council.

The Committee thanked the presenters and acknowledged the following conclusions:

- Overall, the City is performing well as evidenced by notable increases in satisfaction on key indicators in comparison to 2018. This suggests investments made by the City as part of the new strategic directions are paying dividends in the eyes of residents.

- Residents were also more satisfied this year with the City's ability to communicate and be accountable to St. John's residents. Ratings for all communication and accountability metrics increased compared to 2018 which speaks well for the performance of city staff.
- Most residents exhibited some level of trust in the City of St. John's. They also showed strong support for the City's key areas of strategic direction, and perceptions of elements related to the City's strategic directions were very positive.
- Residents of St. John's are mixed in their experiences of how the pandemic has impacted their lives.
- In light of the pandemic the City should ensure that programs and services are easily accessible to all residents (whether online or in-person), that the City is responsive to requests for assistance, and that City staff continue to positively interact with residents.
- When it comes to public spending, residents are concerned with key areas of infrastructure maintenance but are also supportive of capital spending on non-essential infrastructure. These should be areas of focus for investment moving forward; a well-rounded budget will ensure focus on a variety of key areas to improve quality of life for all City residents.

5. **Finance & Administration**

5.1 **Occupational Health and Safety Program Manual**

Recommendation

Moved By Councillor Skinner

Seconded By Councillor Hickman

That Council approve the attached Occupational Health and Safety Program manual and that Emergency and Safety Services division implement a mandatory awareness program for City of St. John's managers and supervisors.

MOTION CARRIED

6. **Public Works - Councillor Sandy Hickman**

**6.1 Windsor Lake Water Treatment Plant Equipment Reserve Fund
Replacement of High Zone Pumping Station Pump #3**

Recommendation

Moved By Councillor Hickman

Seconded By Councillor Hanlon

That Council approve access to funding from the Windsor Lake WTP Equipment Reserve Fund to support the purchase of a replacement High Zone Pumping Station Pump #3 at the Windsor Lake Water Treatment Plant.

MOTION CARRIED

- 7. **Community Services - Councillor Jamie Korab**
- 8. **Special Events - Councillor Shawn Skinner**
- 9. **Housing - Deputy Mayor Sheilagh O'Leary**
- 10. **Economic Development - Mayor Danny Breen**
- 11. **Tourism and Culture - Councillor Debbie Hanlon**
- 12. **Governance & Strategic Priorities - Mayor Danny Breen**
- 13. **Planning & Development - Councillor Maggie Burton**

13.1 Galway Decorative Lights

Recommendation

Moved By Councillor Collins

Seconded By Councillor Stapleton

That the matter of Galway Decorative Lighting be deferred to the next Committee of the Whole meeting scheduled to take place on January 27, 2021.

MOTION CARRIED

- 14. **Transportation and Regulatory Services & Sustainability - Councillor Ian Froude**

15. **Other Business**

16. **Adjournment**

There being no further business the meeting adjourned at 10:33 am

Mayor