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December 2nd, 2020

Keith Barrett
Director, Corporate Information Services
Department of Finance and Administration
City of St. John's
10 New Gower Street
St. John's NL A1C 1J3

Dear Keith,

This letter is to advise that Harris Govern is the Sole Source Provider for support, maintenance, and licensing of the MS Govern products. The source code for these products is proprietary and is not available to any other entity. The design of the software is unique and Harris Govern is uniquely qualified to provide support, fixes and enhancement for it.

Sincerely,

A handwritten signature in blue ink, appearing to read "R. Wood", is positioned above the printed name.

Robert Wood
EVP, Harris Govern